

Baixar Livros Gratuitos Obrigado Pelo Feedback (PDF|ePub|Mobi|Mp3|Txt) Sheila Heen & Douglas Stone Amor



Baixar livros gratuitos Obrigado pelo feedback (PDF|ePub|Mobi|Mp3|Txt) Sheila Heen & Douglas Stone amor, Douglas Stone e Sheila Heen nos ensinam a tirar o melhor dos comentários de chefes, colegas de trabalho, parceiros e amigos com ferramentas simples e modernas. Recebemos feedback todos os dias, de amigos, familiares, chefes e até estranhos. Sabemos que ele é essencial para o desenvolvimento profissional e para manter as relações saudáveis, mas nós frequentemente o rejeitamos. Queremos aprender e crescer, mas também buscamos ser aceitos e respeitados. Obrigado pelo feedback aborda essa tensão diretamente. Douglas Stone e Sheila Heen argumentam que, embora o mundo dos negócios gaste bilhões de dólares todo ano ensinando às pessoas como dar feedback de modo mais efetivo, estamos operando no polo errado: o mais inteligente é educar os receptores — tanto no trabalho quanto nas relações pessoais. São eles, afinal, que interpretam o que estão ouvindo e decidem se e como mudar. De maneira bem-humorada e lúcida, os autores nos ensinam a aceitar a

enxurrada de comentários, avaliações e conselhos não solicitados com interesse e leveza e nos ajudam a aprender efetivamente com qualquer pessoa. Este livro está destinado a se tornar um clássico no mundo da liderança, comportamento organizacional e educação.

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